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Who to call at ESRI (UK)

General Sales Enquiries

For a software quote or for further information about products and services offered by ESRI (UK) for all industries other than Local Government:

T 01296 745600 or 745616 **F** 01296 745544 **E** sales@esriuk.com

Local Government Sales Enquiries

For a software quote or for further information about products and services offered by ESRI (UK) in Local Government:

T 01296 745599 **F** 01296 745582 **E** lgsales@esriuk.com

Training

For all your training enquiries:

- Dates and locations of training courses
- Training Needs Analysis (TNA)
- Bespoke training
- Course design and development
- Train the trainer
- E-learning

T 01296 745504 **F** 01296 745544 **E** training@esriuk.com

W www.esriuk.com/training

Order Processing

To find out the status of:

- An order that has already been placed with ESRI (UK)
- Software deliveries & timescales
- Received software deliveries
- Software licencing

T 01296 745611 **F** 01296 745585 **E** orders@esriuk.com

Maintenance Status

If you have an enquiry about your maintenance or a recent maintenance renewal quotation you have received:

T 01296 745611 **F** 01296 745585 **E** maintenance@esriuk.com

W www.esriuk.com/maintenance

Technical Support

Technical Support is available to those who have Support and Maintenance contracts with ESRI (UK). If you are not certain that you have Technical Support or you want to log a Support call please call this number:

T 01296 745555 **F** 01296 745577 **E** uksupport@esriuk.com

W www.esriuk.com/callsonline

Events

To find out more about a future ESRI (UK) event or to register for an event:

T 01296 745666 **E** events@esriuk.com **W** www.esriuk.com/events

All other enquiries

For all general enquiries and switchboard:

T 01296 745500 **F** 01269 745544

Useful web pages

ESRI (UK) website

www.esriuk.com

The home of ESRI (UK). Visit this site for all information relating to ESRI (UK) products, services & solutions.

MyESRIUK

www.myesriuk.com

A free on-line resource that provides you with immediate access to downloads, newsletters & event registrations.

ESRI (UK) Support Online

www.esriuk.com/callsonline

Log and track your technical support calls.

ESRI (UK) Training

www.esriuk.com/training

For all your training enquiries.

ESRI Inc website

www.esri.com

The home of ESRI Inc.

ESRI Support Site

<http://support.esri.com>

FAQs and Software upgrades for ArcGIS.

ESRI Developer Network

<http://edn.esri.com>

EDN pulls together content and resources around ESRI products and technologies.

Webhelp

<http://webhelp.esri.com>

If you can't find what you're looking for in the help system that shipped with your product, try looking here.

Further sites

www.esriuk.com/kit

For more useful web pages.

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