

Integrated Management System Policy

Esri UK & Ireland implement ArcGIS, the most powerful mapping software in the world. ArcGIS connects people with maps, data, and apps through geographic information systems (GIS). It is a location platform that's accessible to anyone, anywhere, anytime.

We are committed to the ongoing delivery of high-quality products and services in a safe, secure, and responsible manner with minimum impact on the environment.

In order to achieve this, we have introduced an Integrated Management System (IMS) that:

- Supports our Values
- Complies with BS EN ISO 9001:2015, BS EN ISO 14001:2015 and ISO/IEC 27001:2022.

The objectives of the IMS are:

1. To provide a framework to support the coordinated management and review of the objectives set out to support our Quality, Environmental and Information Security systems in a robust and efficient manner.
2. To preserve the confidentiality, integrity, and availability of all physical, electronic, information and associated assets held throughout the company, in order to protect our reputation and that of our customers.
3. To improve the quality of our services by ensuring our processes are suitable, follow industry best practice and continually enhance our approach.
4. To undertake a systematic approach to environmental management in order to achieve continual improvement and to contribute to the protection, including prevention of pollution, and enhancement of the environment (at a local and regional level) by setting and monitoring appropriate environmental objectives and targets.
5. To ensure that the strategic vision and mission of Esri UK & Ireland is achieved through the engagement of its staff, customers, and the broader community.

Esri UK & Ireland are fully committed to achieving these objectives, while adhering to all applicable legislation, regulations, and compliance obligations, with the Operational Management Team (OMT) responsible for the continual improvement of the IMS, by clearly identifying, controlling, monitoring, and measuring the potential risk to our business.

We shall do this by ensuring, through the OMT, that this Policy is understood by all staff and made freely available to all interested stakeholders. All Policies and Procedures relating to the IMS shall be published on the Esri UK & Ireland Intranet.

Signed:



S. BONTRONE
CEO of Esri Holdings

Dated: 06 May 2024

Review By: 31 May 2025