CrimeAnalyst Product Life Cycle Status

The Product Life Cycle Support Policy is designed to help communicate to CrimeAnalyst customers the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our [Product Life Cycle Policy](#).

Notes:
- Dates listed in a support column provide the date on which the product entered that support level.
- All patches and hot fixes available for a particular version have the same support status as the version they address

NOTE: General Availability Phase starts when the Product is released and ends the last day of the month shown in the table. Extended and Mature Life Cycle phases start on the first day of the month and ends on the last day of the month. A product is Retired on the date shown.

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	ArcGIS Version Supported
2.6 R2	Feb 2018	Feb 2018 – Dec 2018	Jan 2019 – June 2019	Jul 2019 – Dec 2023	Dec 31, 2023	10.8.2 (support added April 2022) 10.7.1 and 10.7 (support added July 2019) 10.6.1 with the ArcGIS Desktop Buffer Wizard Patch 10.6, 10.5.1, 10.5, 10.4.1, 10.4, 10.3, 10.3.1
2.6	Apr 2016	Apr 2016 – Dec 2017	Jan 2018 – Jun 2018	Jul 2018 – Mar 2019	Apr 1, 2019	10.5.1, 10.5, 10.4.1, 10.4, 10.3, 10.3.1
2.5	Mar 2015	Mar 2015 – Apr 2016	Mar 2016 – Feb 2017	Mar 2017 – Feb 2018	Mar 1, 2018	10.2, 10.2.1, 10.2.2, 10.3, 10.3.1
2.4	Oct 2013	Oct 2013 – Sept 2015	Oct 2015 – Sept 2016	Oct 2016 – Dec 2017	Jan 1, 2018	10.1, 10.2, 10.2.1, 10.2.2
2.3	Jul 2012	Jul 2012 – Sept 2013	Oct 2013 – Dec 2013	Jan 2014 – Dec 2015	Jan 1, 2016	10.0, 10.1

2.2	Apr 2011	Apr 2011 – Jun 2012	Jul 2012 – Jun 2013	Jul 2013 – Aug 2014	Sept 1, 2014	10.0
2.1	Nov 2010	Nov 2010 – Mar 2011	Apr 2011 – Jun 2012	Jul 2012 – Aug 2014	Sept 1, 2014	10.0
2.0	May 2010				Dec1, 2013	9.2, 9.3, 9.3.1
1.6	Aug 2008				Oct 1 2012	9.2, 9.3
1.5	Mar 2008				Oct 1 2012	9.2
1.4	May 2007				Oct 1 2012	9.2
1.3	Nov 2006				Oct 1 2012	9.1
1.2	Jul 2006				Nov 1, 2006	9.1
1.1	Aug 2005				Jul 1, 2006	9.0
1.0	2005				Aug 1, 2005	9.0