LocatorHub Product Life Cycle Status

The Product Life Cycle Support Policy is designed to help communicate to LocatorHub customers the technical support resources available during a product's life span and to provide advanced notification of planned changes to available support options. Read more about this in our Product Life Cycle Policy.

Note: please refer to this blog LocatorHub Retirement – Change to Terms of Use for information on changes to the terms of use.

Product Lifecycle

The product lifecycle provides details of each product release and its support status.

Notes:
- Dates listed in a support column provide the date on which the product entered that support level.
- All patches and hot fixes available for a particular version have the same support status as the version they address
- General Availability Phase starts when the Product is released and ends the last day of the month shown in the table.
- Extended and Mature Life Cycle phases start on the first day of the month and end on the last day of the month. A product is Retired on the date shown.

The product lifecycle is followed by more detailed information that provides information on the current support status of specific parts of the LocatorHub software including each locator major functional areas of the software and database support.

Summary for LocatorHub Products

The following table provides a summary of support status for the current release (6.0 first released May 2019, latest service pack released September 2020).

For support status of specific versions please see the Version History table below for LocatorHub Server.

Product	General Availability	Extended Support	Mature Support	Retired
LocatorHub Server	May 2019 – Dec 2020	Jan 2021 – Jun 2022	Jul 2022 – Dec 2023	31 Dec 2023
LocatorHub LTS (Location Transformation Suite)	-	May 2019 – Dec 2020	Jan 2021 – Dec 2021	31 Dec 2021

LocatorHub Editor	-	May 2019 – Dec 2021	Jul 2022 – Dec 2023	31 Dec 2023

Deprecation Plan

Details of features and functions that have been or will be deprecated can be found in the Deprecated Features Summary at the end of this document.

Version History – LocatorHub Server

Note: This table relates to LocatorHub Server. LocatorHub LTS and Editor have different lifecycles (see above)

Version	Release Date	General Availability	Extended Support	Mature Support	Retired	ArcGIS Version Supported
6.0 SP 1	Sep 2020	Sep 2020 – Dec 2020	Jan 2021 – Jun 2022	Jul 2022 – Dec 2023	31 Dec 2023	10.9.1 (added Feb 2022) 10.8.1, 10.8 10.7.1, 10.7 10.6.1, 10.6, 10.5.1, 10.5
6.0 HF1	Aug 2019	Aug 2019 – Dec 2020	Jan 2021 – Jun 2022	Jul 2022 – Dec 2023	31 Dec 2023	10.8 (added May 2020) 10.7.1, 10.7 10.6.1, 10.6, 10.5.1, 10.5
6.0	May 2019	May 2019 – Dec 2020	Jan 2021 – Jun 2022	Jul 2022 – Dec 2023	31 Dec 2023	10.7 10.6.1, 10.6, 10.5.1,

					10.5
5.4 SP2 HF1	**Feb 2018**	**Feb 2018 – Dec 2018**	**Jan 2019 – Dec 2020**	**Jan 2020 – Dec 2023**	**31 Dec 2023**	10.6.1 10.6, 10.5.1, 10.5, 10.4.x, 10.3.x
5.4 SP2	**Sep 2017**	**Sep 2017 – Feb 2018**	**Mar 2018 – Feb 2019**	**Mar 2019 – Feb 2020**	**Mar 1, 2020**	10.5.1 10.5, 10.4.x, 10.3.x
5.4 SP1	**Feb 2017**	**Feb 2017 – Feb 2018**	**Mar 2018 – Feb 2019**	**Mar 2019 – Feb 2020**	**Mar 1, 2020**	10.5 10.4.x, 10.3.x
5.4	**Mar 2016**	**Mar 2016 – Feb 2018**	**Mar 2018 – Feb 2019**	**Mar 2019 – Feb 2020**	**Mar 1, 2020**	10.4.x 10.3.x
5.3 HF1	**Nov 2015**	**Nov 2015 – Aug 2017**	**Sep 2017 – Aug 2018**	**Sep 2018 – Aug 2019**	**Sep 1, 2019**	10.3.x, 10.2.x, 10.1.x
5.3	**Sep 2015**	**Sep 2015 – Aug 2017**	**Sep 2017 – Aug 2018**	**Sep 2018 – Aug 2019**	**Sep 1, 2019**	10.3.x, 10.2.x, 10.1.x
5.2 SP3 HF2	**Jun 2015**	**Jun 2015 – Nov 2015**	**Dec 2015 – Nov 2016**	**Dec 2016 – Nov 2017**	**Dec 1, 2017**	10.3.x 10.2.x, 10.1.x
5.2 SP3 HF1	**Dec 2014**	**Dec 2014 – Nov 2015**	**Dec 2015 – Nov 2016**	**Dec 2016 – Nov 2017**	**Dec 1, 2017**	10.2.x, 10.1.x
5.2 SP3	**Nov 2014**	**Nov 2014 – Nov 2015**	**Dec 2015 – Nov 2016**	**Dec 2016 – Nov 2017**	**Dec 1, 2017**	10.2.x, 10.1.x
5.2 SP2	**Jul 2014**	**Jul 2014 – Nov 2015**	**Dec 2015 – Nov 2016**	**Dec 2016 – Nov 2017**	**Dec 1, 2017**	10.2.x, 10.1.x
5.2 SP1	**Feb 2014**	**Feb 2014 – Nov 2015**	**Dec 2015 – Nov 2016**	**Dec 2016 – Nov 2017**	**Dec 1, 2017**	10.2.x, 10.1.x
5.2	**Nov 2013**	**Nov 2013 – Nov 2015**	**Dec 2015 – Nov 2016**	**Dec 2016 – Nov 2017**	**Dec 1, 2017**	10.2.x 10.1.x

5.1	**Jul 2013**	**Jul 2013 – Nov 2013**	**Dec 2013 – Feb 2014**	**Mar 2014 – Dec 2015**	**Jan 1, 2016**	10.1, 10.0
5.0	**Dec 2012**	**Dec 2012 – Jul 2013**	**Aug 2013 - Nov 2013**	**Dec 2013 – Dec 2015**	**Jan 1, 2016**	10.1, 10.0
4.x	**2012**				**Jul 2013**	10.0, 9.3.1, 9.3, 9.2
3.x	**2009**				**Jul 2011**	9.3.1, 9.3, 9.2

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Current Support Status - Locators

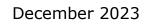| Locators	General Availability	Extended Support	Mature Support	Retired	Notes (see Deprecated Features Summary for more information)
AddressBase (basic)	May 2019	Jan 2021	Jul 2022	31 Dec 2023	Latest schema, introduced at Epoch 35, supported in LocatorHub 5.3 and above
AddressBase Plus	May 2019	Jan 2021	Jul 2022	31 Dec 2023	Latest schema, introduced at Epoch 35, supported in LocatorHub 5.3 and above
AddressBase Premium	May 2019	Jan 2021	Jul 2022	31 Dec 2023	Latest schema, introduced at Epoch 39, supported in LocatorHub 5.4 and above
Experian Goad				March 2016	Retired at 5.4 release. Removed from the 6.0 release.
NLPG and LLPG	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
NSG (National Street Gazetteer) (DTF 7.1)			March 2016	May 2016	Data will no longer be available in DTF 7.1 format from May 2016. Removed from the 6.0 release.
OSG (One Scotland Gazetteer) (STDF v1.0)	May 2019	Jan 2021	Jul 2022	31 Dec 2023	Note: there is no support for the latest version of STDF v4.0
OS Address Point			March 2016	October 2017	Product withdrawn by OS 31st October 2015. Removed from the 6.0 release.
OS CodePoint	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
OS Locator			March 2016	October 2017	OS have announced withdrawal of this product. The last update is May 2016. Removed from the 6.0 release.
OS MasterMap Address Layer II			March 2016	October 2017	Product withdrawn by OS 31st October 2015. Removed from the 6.0 release.

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Locators	General Availability	Extended Support	Mature Support	Retired	Notes (see Deprecated Features Summary for more information)
OSNI Pointer	May 2019	Jan 2021	Jul 2022	31 Dec 2023	Support for latest v2.2 schema added at 5.4 release.
ArcGIS Feature Service	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
ArcGIS Locator	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
ArcGIS Map Service	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Bing	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Experian QAS Name Tracer	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Gazops compatibility	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Generic Data	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
TAG	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
UK postcode	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
BNG	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Geographic Coordinate	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Irish Grid	May 2019	Jan 2021	Jul 2022	31 Dec 2023	

Current Support Status – Functional Areas

This table shows where functional areas have a different lifecycle to LocatorHub Server.

Functional Area	General Availability	Extended Support	Mature Support	Retired	Notes (see Deprecated Features Summary for more information)
SOAP Web Service http://<server>/lh/locatorhub.asmx			March 2016	July 2019	Moved to mature support at 5.4 release. It is recommended that the ArcGIS Compatible REST Façade is used.\n\nAt 6.0 this is no longer part of the default install.
REST Web Service http://<server>/locatorhub/rest/	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
SOAP Web Service http://<server>/locatorhub/locatorhub.svc	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
ArcGIS Compatible REST endpoint http://<server>/locatorhub/arcgis/rest/services	May 2019	Jan 2021	Jul 2022	31 Dec 2023	
Scheduled Tasks			March 2016	March 2017	Moved to mature support at 5.4 release. Removed from the 6.0 release.
LTS (Location Transformation Suite)		May 2019	Jan 2021	Dec 2021	Licenced separately
Editor		May 2019	Jan 2022	Dec 2023	Licenced separately – see below for details of supported editable schemas
Edit SOAP Web Service http://<server>/lhedit/locatorhubedit	May 2019 – Dec 2020	Jan 2021	Jul 2022	31 Dec 2023	Licenced separately

Functional Area	General Availability	Extended Support	Mature Support	Retired	Notes (see Deprecated Features Summary for more information)
.asmx					
Candidate Processing			March 2016	March 2017	Moved to mature support at 5.4 release. Removed from the 6.0 release.

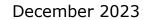**Current Support Status - Editable Gazetteer Schema**

Editable Schema	General Availability	Extended Support	Mature Support	Retired	Notes (see Deprecated Features Summary for more information)
AddressBase Premium				March 2016	Retired at the 5.4 release from the core LocatorHub Editor product (available as a LocatorHub extension that requires a separate installer)
BS7666				March 2016	Retired at the 5.4 release
Points of Interest (POI)		May 2019	Jul2022	Dec 2023	
UK Postal Address Style		May 2019	Jul 2022	Dec 2023	

Database Support

LocatorHub is supported on Oracle and SQL Server as follows:

LH	Release Date	Oracle Database Version Support	Oracle Client Version Support	Microsoft SQL Server Version Support
6.0 SP1	**Sep 2020**	12c – recommended 11g - supported	11.2.0.4 or above	2019 – recommended 2016 – supported AWS RDS SQL Server 2019/2017 – supported MS Azure Single Database (SQL Server) – partially supported see install guide.
6.0	**May 2019**	12c – recommended 11g - supported	11.2.0.4 or above	2017 – recommended 2016 – supported 2014 – supported AWS RDS SQL Server 2017 – supported MS Azure Single Database (SQL Server 2017) – partially supported see install guide.
5.4 SP2	**Sep 2017**	12c – recommended 11g - supported	11.2.0.4 or above	2016 – recommended (added Oct 2017) 2014 - supported 2012 R2 - supported 2012 – supported Note: 2008 R2 – dropped Oct 2017
5.4 SP1	**Feb 2017**	12c – recommended 11g - supported	11.2.0.4 or above	2014 - recommended 2012 R2 - supported 2012 - supported 2008 R2 - supported
5.4	**Mar 2016**	12c – recommended 11g - supported	11.2.0.4 or above	2014 - recommended 2012 R2 - supported 2012 - supported 2008 R2 - supported
5.3	**Sep 2015**	12c – recommended 11g - supported	11.2.0.4 or above	2014 - recommended 2012 R2 - supported 2012 - supported 2008 R2 - supported
5.2 SP3	**Nov 2014**	10g	11.2.0.4	2008 R2

		11g up to and inc 11.2.0.4		2012
5.2 SP2	**Jul 2014**	10g 11g up to and inc 11.2.0.4	11.2.0.4	2008 R2 2012
5.2 SP1	**Feb 2014**	10g 11g up to and inc 11.2.0.4	11.2.0.4	2008 R2 2012
5.2	**Nov 2013**	10g 11g up to and inc 11.2.0.3	11.2.0.3	2008 R2 2012
5.1	**Jul 2013**	10g 11g up to and inc 11.2.0.3	11.2.0.3	2008 R2 2012
5.0	**Dec 2012**	10g 11g up to and inc 11.2.0.3	11.2.0.3	2008 R2 2012

In addition built locators can be exported to SQLite.

Deprecated Features Summary by Release

Release *	Area	Sub-Area	Description
6.0 SP1	Database	SQL Server 2014	Support for SQL Server 2014 deprecated following the addition of SQL Server 2019
6.0	Locators	All retired locators	Removed from the product
6.0	Candidate Processing	n/a	Removed from the product
6.0	Scheduled Tasks	n/a	Removed from the product
6.0	Locators	Embedded (SQLite) Database	Support for or creation of compressed SQLite databases for locators is not supported. Note: uncompressed SQLite databases are supported.
6.0	LTS	n/a	Moved into Extended Support
6.0	Editor	n/a	Moved into Extended Support
5.4 SP2	Database	SQL Server 2008 R2	Support for SQL Server 2008 R2 deprecated following addition of SQL Server 2016 support on 2/10/17
5.4 SP2	Operating system	Windows Server 2008	Support for Windows Server 2008 deprecated following addition of Windows Server 2016 support on 2/10/17
5.4	Locators	AddressBase Premium	Support for previous data schema (the last release from OS in this schema was Epoch 38). 5.4 supports the new schema used at Epoch 39 and above only.
5.4	Locators	GOAD	Retired at 5.4 release
5.4	Locators	OS ADDRESS-POINT	Moved into mature support at the 5.4 release (OS

Release *	Area	Sub-Area	Description
			ADDRESS-POINT has been replaced by AddressBase)
5.4	Locators	OS MasterMap AddressLayer II	Moved into mature support at the 5.4 release (AddressLayer II has been replaced by AddressBase)
5.4	Locators	OS Locator	Moved into mature support at the 5.4 release (OS have announced withdrawal of this product that is replaced by OS Open Names).
5.4	Locators	NSG	The NSG locator has moved into mature support as from May 2016 the data will no longer by supplied in DTF 7.1 format and there are no plans to support DTF 8.1 format.
5.4	Editable Schemas	BS7666	Retired at the 5.4 release
5.4	Editable Schemas	AddressBase Premium	At the 5.4 release this is being removed from the standard LocatorHub product and is available as a custom extension. Please speak to your Customer Success Manager if you require further information
5.4	SOAP	SOAP Web Service http://<server>/lh/locatorhub.asmx	Moved to mature support at the 5.4 release.
5.4	Candidate Processing	n/a	Moved to mature support at the 5.4 release.
5.4	Scheduled tasks	n/a	Moved to mature support at the 5.4 release.
5.4	Desktop Clients	LTS and Editor	We have dropped support for Windows 8.
5.3	Locators	AddressBase Plus	Support for previous data schema (the last release from OS

Release *	Area	Sub-Area	Description
			in this schema was Epoch 34). 5.4 supports the new schema used at Epoch 35 and above only.
5.3	Locators	AddressBase (Basic)	Support for previous data schema (the last release from OS in this schema was Epoch 34). 5.4 supports the new schema used at Epoch 35 and above only.
5.3	Locators	QAS Pro and QAS	Retired at the 5.3 release
5.3	Database Support	Oracle 10g	Oracle 10g support was retired at the 5.3 release (support was added for Oracle 12c)

* the release at which this feature or function was no longer available in the LocatorHub product or the support status changed.