

Service overview

Report Builder for ArcGIS is an ArcGIS Online application for creating powerful, low-code reports in your browser, helping users to easily design repeatable reports and share information with their organisation or the public.

Product type	Software as a Service
Service Level Agreement	Target Availability 99.9%
Licence Model	Annual Term - licenced per user or organisation (see Licence Types for more detail)
Product Lifecycle	Product Life Cycle Documents - Legal Esri UK
Support	Standard Esri UK Support Policy found here: Terms & Conditions - Legal Esri UK except where software is purchased via a third party in which case support will be subject to arrangements between the customer and the third party.
Access	Access to this Service is through the ArcGIS Marketplace: ArcGIS Marketplace Products Location Data Providers

Benefits

- **Templating to save time:** Users only need to build a template once and can get a report for every feature in the feature service, saving significant time and effort.
- **Highly configurable:** Report Builder for ArcGIS has a range of widgets available from text and tables, through to chart sand infographics, meaning users can create the right report for the right audience.
- **Low-code:** Create powerful reports in the browser without needing to write any code, opening up access to anyone with reporting needs.
- **ArcGIS integration:** Accessible via ArcGIS Online, Report Builder for ArcGIS works with data stored in ArcGIS Online or ArcGIS Enterprise and can be embedded in other ArcGIS applications to complement existing workflows.

Licence Types

To license Report Builder for ArcGIS, users must have the appropriate ArcGIS Online User Type, (which are explained in the Prerequisites) plus an additional Report Builder license. There are three Report Builder license types:

- Viewer User:
 - Able to view reports that have been shared with them
 - Not able to change the report template or contents
- Publisher User, in addition to the capabilities of the Viewer user:
 - Able to publish additional instances of an existing report by changing the input data for a pre-defined report template
 - Not able to change the report template
- Builder User, in addition to the capabilities of the publisher user:
 - Able to design and create new reports and report templates
 - Able to edit existing reports and report templates
 - Able to share reports with the intended users

The licence required for Report Builder for ArcGIS depends on the way the reports generated are being used:

- Reports created for public use only require a Report Builder User:
 - A Report Builder User is licensed per user for creating and editing the report templates and generating the reports
 - Reports created are only for public consumption or educational purposes, and are not for internal and/or external business purposes
 - No licence is required for Viewer Users
 - The Publisher user is not available
- Reports for internal and/or external business purposes require a Report Builder for ArcGIS Bundle:
 - The Bundle includes access to one Report Builder User and then Report Publisher and Report Viewer User access for the organisation(s)
 - The Bundle is priced based on size of organisation(s)
 - Additional Report Builder Users can be purchased and licensed per user
 - Report can be shared internally, externally or publicly but cannot charge a fee for sharing the report
- Reports where the Customer charges a fee will be priced separately

Prerequisites

To initially access and share Report Builder for ArcGIS licences, the Customer must have:

- An ArcGIS Online Organisation with Marketplace purchasing rights

To use Report Builder for ArcGIS, the Customer must have:

- For Builder User:
 - ArcGIS Online Named User Pre-requisites:
 - Creator, Professional or Professional Plus User Type
- For Publisher User:
 - ArcGIS Online Named User Pre-requisites:

- Contributor, Mobile Worker, Creator, Professional or Professional Plus
- For Viewer User (for reports that are not public):
 - ArcGIS Online Named User Pre-requisites:
 - Viewer, Contributor, Mobile Worker, Creator, Professional or Professional Plus

Terms and conditions

The Service will be provided subject to the Esri UK Operational Service Terms at [Terms & Conditions - Legal | Esri UK](#). Any defined words within these terms will have the same meaning when used within this Service Definition.

The following additional terms apply:

- The Customer's ArcGIS Online account is licensed by Esri Inc subject to the Esri Inc Licence Agreement at [Terms & Conditions - Legal | Esri UK](#).
- Customer must ensure that all Reports comply with applicable laws, do not infringe the intellectual property rights of a third party and are protected using reasonable technological security measures.

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